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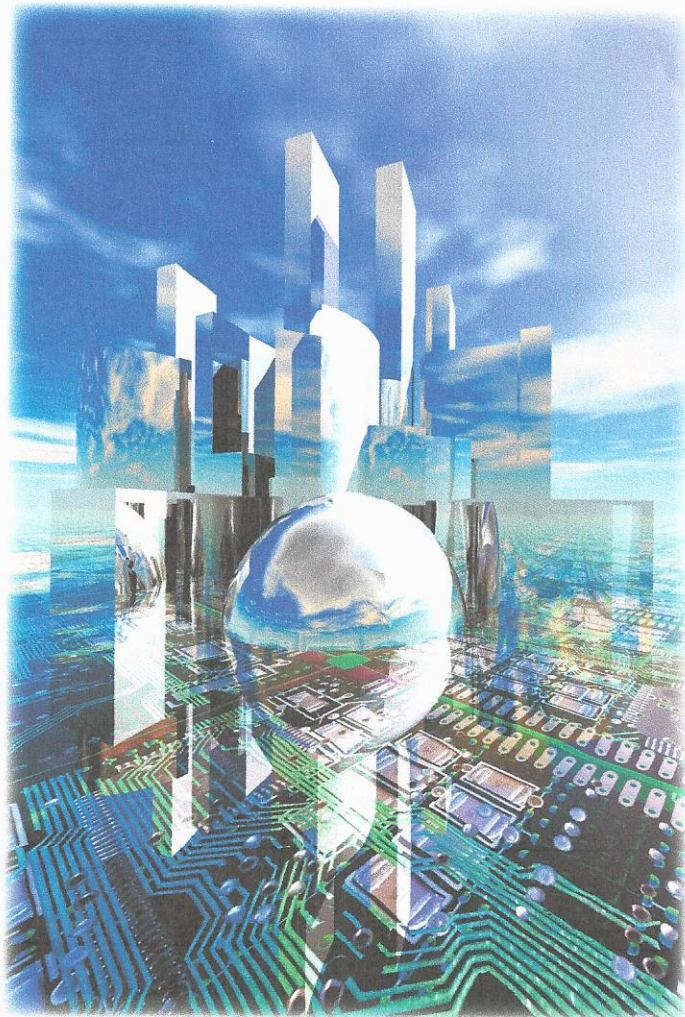
Universal Group, one of the most diversified and growing business enterprises in the UAE, was founded in 1973 by a vision of Mr. Shabeeb Al Dhaheri.

The group further made phenomenal progress after the entry of Mr. Hilal Al Dhaheri in 1977, who is presently the vice chairman of the group. Today, the Universal Group of Companies is a well reputed entity, which has carved a niche for itself by bringing in a number of world leading products into the UAE market to meet its volatile demands. Apart from the trading and agency activities, the group has established a name in various other activities like project contracting, engineering and sponsorship.

Universal Group, with its commitment to quality in its quest for constant excellence in all its ventures, has earned a remarkable position in the market. Universal Group with almost two and a half decades of strategic planning, inherent ability to identify opportunities added with its adaptability to changing market environment, has entrenched itself as a leader in the region's progressive market.

Group Companies:

Universal Trading Company
Universal Electrical Equipment Est.
Universal Rent A Car (EUROPCAR)
Universal General Transport Est.
Universal Real Estate
Universal Est. For Trading Agencies
Universal Service Centre
Universal Technical L.L.C.
Universal Voltas L.L.C.
Universal Weathermaker Factory L.L.C
Universal Auto Garage





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Universal Trading Company

Parent Company of the Universal Group
Established in 1973

Agencies of renowned companies

Major projects in Trading, Engineering and Sponsorship

Extensive distribution network

Excellent track record of progress and development

Exclusive agencies for internationally known companies and top manufacturers for world class machinery and domestic appliances including Industrial heavy equipment, Construction, Agricultural & Oilfield machinery, Generators, Material handling equipment, Refrigerators, Washing machines, Cookers, Kitchen cabinets and HVACR.

Service Back-Up & Parts Availability

The Importance of an effective and prompt after-sales service and maintenance can hardly be over emphasized. To provide the most satisfactory and prompt service, Universal Trading Company has a highly sophisticated and fully computerized, full-fledged services center in Mussafah, as well as various other centers with other branches of the company. These centers are managed by highly qualified and experienced engineers, specially for the plan machinery sold by us.

Besides this, Universal Trading Company also has a Spare Parts Department, with store facility in Abu Dhabi, Mussafah, Al Ain and Dubai. The department handles contractual supply to government departments and Oil Companies. It also looks after the speedy dispatch of information to the clients all their queries.

Domestic Appliances Service Center

Our Domestic appliances Services Center is situated in the heart of Abu Dhabi. This strategic location enables us to attend to customers' complaints promptly and provide them with easy access to the service center. Adequate stocks of spares and accessories are maintained for all the appliances that we sell in the UAE, while our service workshop is manned by qualified and highly experienced service technicians for all types of service facilities to the clients for the household appliances sold by us.

Spare parts and customer services are fully computerized which enable us to maintain a high degree of reliable and efficient after sales service. Similar Service Centers are attached to all our branches in the UAE. The Spare Parts Department in Abu Dhabi is situated at Mussafah. It has a large store which stocks a sufficiently large quality of spare parts, for all the items sold by us. This department has a long record of contractual supply with government departments and oil companies and continues to be one of the major suppliers in the country.

The department is staffed with highly energetic personnel. Our business relations have been cemented by clubbing up the clients' goodwill and our enthusiasm is serving them. With a proven track record of good client, relations, we are hopeful of a more promising tomorrow.

We have similar stores in Al Ain and Dubai, under our branch offices in those parts. These stores are also capable of meeting any big project requirement.

It goes without saying that all spare parts supplied by us are tested and approved by a thorough and computerized quality control process.



Universal Electrical Equipment Est.

Universal Electrical Equipment Est., is one of the reputed and most diversified and fast growing business firm in the UAE. Founded in 1973, UEEE scope of activities encompasses Trading, Engineering and Sponsorship. We are the sole agents and distributors for various world-renowned Household Appliances, i.e. AEG, IGNIS, NARDI, TURBO, X-PER, NORGE, Universal...etc. All these products are backed by a prompt and an efficient after sales service team of experts and technicians.

Universal Rent A Car (EUROPCAR)

Universal Rent a Car (URC) was established in 1980 and represents Europcar in Abu Dhabi owned by Mr. Shahbeeb Al Dhaheer, which is ranked as one of the leading company in Abu Dhabi and Al Ain.

Universal Rent a Car (Europcar) operates a large fleet with varieties of vehicles from major automobile manufactures. Fleet of vehicles can be categorized like small saloon cars (Toyota Echo, Mazda 323, Nissan Sunny, VW Polo, Chevrolet Aveo, VW polo Classic, Toyota Corolla, Honda Civic etc..), medium cars (Toyota Camry, Mazda 6, VW Golf, Nissan Maxima, VW Passat, Opel Omega, Honda Accord etc.) American cars (Chevrolet Lumina, Chevrolet Caprice etc), Luxury cars (Mercedes, Peugeot 607, Lexus, BMW etc), and 4WD Vehicles (Toyota Land Cruiser, Nissan Patrol, Nissan Pathfinder etc).

Company's main business is renting and leasing vehicles. Contract for lease period varies from 1 to 4 years. For commitments of lease above 9 months the company would provide brand new cars. Apart from this, Universal Rent A Car's (Europcar) businesses are chauffeur drive, drop off and pick up, renting mobile phones etc. There are special rates for the corporate companies and as well as there is special weekend and summer rates for short-term rental.